



RULES AND REGULATION FOR SEASON PARKING

- Season pass needs to be renewed by end of the month to avoid season pass blocked. Once season pass blocked License Plate Recognition (LPR) System will show expired at the screen.
- Advice tenant to keep 2-meter distance from the in front car when entering/exiting car park to ensure LPR recognize the car plate number accurately.
- Drive slowly when nearing the License Plate Recognition system.
- **Fancy number** plate has less accuracy for License Plate Recognition system to recognize and all the season pass holder need to change the plate number accordingly if any issue occurs to enter & exit. The management shall be entitled to **terminated** the season pass if fancy number plate not changed.
- All the season pass holder will be limited with 3 car plate number only and to add car plate number must be done before 1 working days at our car park office.
- For season pass on **weekend & public holidays** Basement 3 will be open for visitor kindly scan your number plate before enter to Basement 3 to avoid any issue to exit.
- Season pass under Tropicana Office Tower not allowed to park as season pass on **weekend & public holidays**.
- Season pass holders with **RESERVED PARKING** are allowed to park at Basement 2 on **weekdays only**, between **7:00 AM and 6:00 PM**.
- Overnight parking is **strictly prohibited in Season Pass areas B3/B4**, except in cases of emergency. If a season pass vehicle remains parked for more than 3 consecutive days, hourly parking charges will be imposed.
- Season pass holder are required to renew their season pass every month and **shall be terminated if not in use**, as temporary suspension is only allowed for maternity and hospitalization leave.
- Termination must be completed within **one month** to avoid any outstanding fees. For example, **if a customer decides to terminate their service in 1st April 2025, they must do so before 31st March, 2025.**